City of Gainesville Single-Family Residential
Plumbing Retrofit Program

Applications must be filled out completely. Incomplete applications or photocopied receipts will result in delay or denial of eligibility. For questions or more information please call the Water Conservation Program at (770) 532-7462.

Rebate Requirements:
1. Home must be built prior to 1993. (according to the tax assessor’s office)
2. Toilet being replaced (old toilet) must be 3 gallons per flush or greater.
3. A 1.28 gallon per flush toilet bearing the WaterSense label must be installed.
4. Current toilets must be disposed of so they may not be reused.
5. The ORIGINAL receipt must accompany application.

Mail completed application and original receipt to:
Attn: Plumbing Retrofit Program, 2641 Old Flowery Branch Road, Gainesville, GA 30504
A $75 credit per retrofitted toilet will be added to your City of Gainesville water bill.

Customer Information:
Date: __________________________ Account Number (located on water bill): __________________________
Name: ____________________________________________________________
Installation Address: ________________________________________________
Mailing Address (If Different) __________________________________________
Home Phone: __________________________ Work or Cell Phone: __________________________

Household Information:
Date home constructed: __________________________ Number of bathrooms in home: __________________________
Number of people residing in home: __________________________ Gallons per flush or date stamped in tank of old toilet: __________________________

Replacement Toilet Information:
Number of toilets replaced: _______ Date of Purchase: _______ Date of Installation: _______
Price of toilet(s): _______ Make/model/gallons: _______ (Please identify name of plumber, homeowner, etc.)
Installed By: ________________________________________________________
How did you hear about the program? __________________________________________
How did you dispose of the old toilet(s)? __________________________________________

Would you like to receive a FREE water assessment and/or water conservation kit to obtain additional water savings in your home? Check all that apply:
☐ Water assessment ☐ Conservation kit

I have read and understand the toilet credit policy as stated above. I understand to receive this credit I must install a WaterSense certified 1.28 gallon per flush toilet and dispose of my current toilet so it may not be reused. I verify that my home was built prior to 1993. I also understand a site visit may be conducted to verify toilet replacement. The ORIGINAL receipt must be attached with this application for approval. I certify by my signature below that I will comply with all of the requirements of the rebate program, that this application is true and correct in all respects, and that any failure on my part to provide true and correct information may subject me to criminal penalties under O.C.G.A. § 16-10-20 up to and including a fine of $1,000.00 and imprisonment for five years.

Applicant’s Signature: __________________________ Date: __________________________