



Birthday Party

Frequently Asked Questions

COST

How much does a birthday party cost?

Activity Room or Birthday Party Room are reserved in advance for \$75 per two-hour period, with a \$25 refundable cleaning fee. This time includes setup and cleanup.

Does the rental rate include admissions for swimming?

No. The admission cost for swimming is not included. Admission for swimming can be added to the reservation for \$4.00 plus tax per person. Must pay for everyone ages 3 to 16. All swimmers must wear swimsuits.

RESERVATIONS

How do I schedule a birthday party?

Please call our office at 770.533.5850. You may also complete the booking inquiry form in person or download a printable version and fax to 770.533.9164. Parties can only be scheduled with the birthday coordinator Monday-Friday 9am-5pm.

FOOD and BEVERAGE OPTIONS

Can I bring food and drinks for the party?

Yes, you are allowed to bring in your own food and drink into either of the party rooms. Food will not be allowed in Splash Zone or other pool areas. No alcoholic beverages are allowed on premises.

What are the options if we do not want to bring in our food?

During our summer months (May-September), you can choose from our inexpensive concession menu items. Due to COVID-19, this option is not available.

ACCOMODATIONS

How many people can you accommodate at one time?

The rooms can only hold up to 35 people max. **Due to COVID-19, the maximum number of people is 17.**

Can I decorate the room?

Yes, you are allowed to bring in your own décor for the room. Decorations cannot be hung from the ceiling. Wall décor is allowed as long as it can be removed. All decorations must be removed after your rental. No Confetti, due to not easy to remove.

PAYMENT

What forms of payment do you accept?

We accept all major credit cards VISA, MasterCard, Discover, and AMEX. No cash or checks accepted at this time.

Who should the check be made payable to?

Please make all checks payable to Gainesville Parks and Recreation Agency (GPRA) No checks accepted at this time.

When do I make payment?

50% of the total amount is due at booking. The remainder on the account is due 7 days prior to rental date. For reservations occurring within 14 days of the rental request date, full payment is due at booking.

Do I pay swimming admission when I book?

No, you will pay for swimming the day of your reservation, this will insure that everyone is accounted and paid for.

THE BIG DAY

What do we do when we arrive?

The renter needs to check in at the Front Desk. A manager will meet with you and escort you to the appropriate room.

What do I have access to in the facility?

During your rental time, you have exclusive use of Activity Room or Birthday Party Room for two hours. If swimming is purchased, then access to all open pools will be granted.

Are we allowed re-entry into the facility pools?

Yes, as long as you stay inside the facility, you will be allowed re-entry into the pools. If you leave the facility then you will be required to pay to re-enter.

Who is responsible for cleaning after my rental? Do I have to have a party host?

The renters are responsible for leaving the area in the same clean manner in which they found it. Failure to do so may result in additional charges and forfeiting the cleaning deposit. We no longer utilize a party host with parties. All parties are self-hosted.

Is there a penalty if we cancel or do not show? What happens if I miss my reservation due to inclement weather?

We request that you cancel at least two weeks in advance to allow other rentals who may be on a waiting list to book your space. Rentals that fail to cancel may be required to pay in advance for next rental and may incur a 50% cancellation charge of the rental rate. The Splash Zone closes due to thunder and/or lightening. The indoor pools only close in extreme weather (tornado warnings). All pools stay closed for 30 minutes after the last thunder was heard or lightening was seen. In the event of inclement weather, you can change your date (limit of twice) or you can request a refund.

Are there any other rules my group needs to know?

Yes. A full list of our rules will be given to you at the time of booking. Please read over them carefully to make sure that your group is in compliance.

If I have further questions, what do I need to do?

Contact our facility at 770.533.5850.