



City of Gainesville
Department of Water Resources
Residential Application

*****Applications accepted 8:00 AM – 4:30 PM*****

Check here for New Meter Purchase
Meter Size
Installation is a minimum of 3-4 weeks

757 Queen City Parkway ❖ Gainesville, GA 30501 ❖ Phone 770-535-6878 ❖ Fax 770-538-2414 ❖ email: customerservice@gainesville.org

Deposit Amount 3/4" \$ 155.00 (Cash, Check, Visa, Discover or MasterCard)

A Deposit is required for all accounts before service will be connected. Deposit may be waived on account holders with no more than two penalties in a one year period or with an Equifax Credit Score above 700. Additionally, the City of Gainesville is required to collect any outstanding debt of the customer applying for service. Please be aware of this requirement and the possibility of additional costs. Lease agreement papers may be required.

Service will be connected the next business day (weekends and holidays not included). Upon customer's request, same day service is available before 3 pm on Fridays and the day before city observed holidays. A connection fee of \$15.00 will be charged on your first bill. A disconnection fee of \$10.00 will be charged on your final bill. Customers must insure all inside plumbing is shut off. Any damage as a result of open faucets or leaks inside the building is the customer's responsibility. Customers initials

Application must be filled out completed, accurately and legibly in order to establish service. Any applications faxed after 4:30pm will be processed the next business day. Customers who fax applications will receive a phone call if a deposit is needed.

Last Name: First Name: Middle/Maiden:

Date of Birth: Are you at least 18 years old? Email

SS#: Drivers License #: State:

Home Phone Number: Cell: Work Number:

Service Address:

Subdivision Lot# City: State: Zip:

Mailing Address (If different):

City: State: Zip:

Spouse/Roommate: Date of Birth: SS#:

Drivers License#: State:

Property Owners Name: Phone #

Address: City: State: Zip:

Previous Address: City: State: Zip:

Do you need to schedule service disconnect at your current location? Y N If so, when?

Four Digit Security Number
This number is for the protection of your information on your account. Only the person with this 4 digit number can access your account via phone.

Date you desire water service:

We offer e-billing and recurring payments from your credit card/checking/savings account. Please log onto www.gainesville.org Payments – Water Bill to access your account. Only authorized personnel are allowed inside the meter box. If someone other than a city employee damages the meter box or its contents, the customer on record will be responsible.

In applying for service, I acknowledge that a credit report may be ordered to determine eligibility or deposit requirements and I verify that to the best of my knowledge the above information is correct. There may be an occasion where you might be required to come to The City of Gainesville Department of Water Resources to provide positive photo identification before new service can be established.

Signature: Date:

By checking this box and affixing your name above, you are signing this Application electronically. You agree your electronic signature is the legal equivalent of your manual signature on the Application and attest that the above information is true.

For office use only: Existing Account # (circle one) Active / Delete if Active S.O. # LOT#
Transfer deposit to Account # S.O. # In city limits? - Provide customer with Recycle info? Y N
Previous Tenant's Account # S.O. # Driver's License Verified by
Collections: Please initial if you checked Cameo Cameo Spreadsheet Springbrook
Equifax Credit Score Date Checked Comments: rev 3-16