

COMMENDATION

The Gainesville Police Department encourages commendations for personnel who perform their duties admirably.

Commendations can consist of a phone call to the employee's supervisor, a formal award or a letter, which is the most common form of recognition.

Letters should describe the location and events of the incident along with the employee's name (if available).

In all cases, the employee and supervisor are made aware of the outstanding performance and a copy of the recognition is placed in the employee's personnel file.

If you wish to commend an employee for a job well done, please contact the Gainesville Police Department in one of the following ways:

- In person, during regular business hours at:
Gainesville Police Department
701 Queen City Parkway S.W., Gainesville, GA 30501
- By letter, addressed to:
Chief of Police
Gainesville Police Department
701 Queen City Parkway S.W., Gainesville, GA 30501
- Via email at police@gainesville.org
- Via phone, during regular business hours, at 770-534-5252

COMPLAINT

The Gainesville Police Department is dedicated to providing its citizens with effective and professional law enforcement services. A positive relationship between the police and the public, fostered by trust and confidence, is essential to the provision of such services.

The Gainesville Police Department has instituted procedures for the receipt, investigation and disposition of complaints regarding the agency and/or its employees.

You may file a complaint against a employee of the Gainesville Police Department by contacting the employee's supervisor in one of the following ways:

- In person, during regular business hours at:
Gainesville Police Department
701 Queen City Parkway S.W., Gainesville, GA 30501
- By letter, addressed to:
Chief of Police
Gainesville Police Department
701 Queen City Parkway S.W., Gainesville, GA 30501
- Via email at police@gainesville.org
- Via phone, during regular business hours, at 770-534-5252
- Via phone, after hours, at 770-536-8812 (ask to speak to the on-duty Watch Commander for the Gainesville Police Department)