



City of Gainesville
Department of Water Resources
Business Application

*****Applications accepted 8:00 AM to 4:30 PM*****

Check here for
New Meter Purchase

Meter Size
Installation is a minimum of 3-4 weeks

757 Queen City Parkway ❖ Gainesville, GA 30501 ❖ Phone 770-535-6878 ❖ Fax 770-538-2414 ❖ email: customerservice@gainesville.org

A Deposit is required for all accounts before service will be connected. Deposit may be waived on account holders with no more than two penalties in a current year. Additionally, the City of Gainesville is required to collect any outstanding debt of the customer applying for service. Please be aware of this requirement and the possibility of additional costs.

Table with 4 columns: Deposit Amounts (Per Meter Size), (Cash, Check, Visa, Discover or MasterCard), 3/4" Inside/ Outside, 1", 1 1/2" to 3", 4" to 10", \$ 155.00, \$ 350.00, \$ 400.00, \$ 500.00

Service will be connected the next business day (weekends and holidays not included). Upon customer's request, same day service is available before 3 pm on Fridays and the day before city observed holidays. A connection fee of \$15.00 will be charged on your first bill. A disconnection fee of \$10.00 will be charged on your final bill. Customers must insure all inside plumbing is shut off. Any damage as a result of open faucets or leaks inside the building is the customer's responsibility. Customers Initials

APPLICATION MUST BE FILLED OUT COMPLETELY, ACCURATELY AND LEGIBLY IN ORDER TO ESTABLISH SERVICE. ANY APPLICATIONS FAXED AFTER 4:30 PM WILL BE PROCESSED THE NEXT BUSINESS DAY. CUSTOMERS WHO FAX APPLICATIONS WILL RECEIVE A PHONE CALL IF A DEPOSIT IS NEEDED.

Business Name: _____

Type of Business:(retail, restaurant, bank,etc.) _____ Email _____

Tax ID #: _____ Contact Person: _____

Business Phone Number: _____ Cell Number: _____

Service Address: _____

Subdivision: _____ Lot# _____ City: _____ State: _____ Zip: _____

Mailing Address (If different): _____

City: _____ State: _____ Zip: _____

Owner of Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Property Owners Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Date you desire water service: _____ Four Digit Security Number _____

This number is for the protection of your information on your account. Only the person with this 4 digit number can access your account via phone.

We offer e-billing and recurring payments from your credit/checking & savings account. Please log onto www.gainesville.org – Payments – Water bills to access your account.

Only authorized personnel are allowed inside the meter box. If someone other than a city employee damages the meter box or its contents, the customer on record will be responsible. Any maintenance, Turn ons, Turn offs, or rereads will be done per customers' request, or during regular maintenance and reading schedules. I verify that to the best of my knowledge the above information is correct. There may be an occasion where you might be required to come to The City of Gainesville Department of Water Resources to provide positive photo identification before new service can be established.

Signature: _____ Title: _____ Date: _____

By checking this box and affixing your name above, you are signing this Application electronically. You agree your electronic signature is the legal equivalent of your manual signature on the Application and attest that the above information is true.

Form with fields: For office use only: Existing Account #, Transfer deposit to Account #, Previous Tenant's Account #, Collections, Equifax Credit Score, Date Checked, Comments, Active / Delete, S.O. #, Driver's License Verified by, Cameo Spreadsheet, Springbrook, LOT#, In city limits?, REV 3-16